

Assistant Branch Manager Dufftons Plumbing and Heating Supplies – Beeston Branch in Leeds

About Us

Founded in Yorkshire in 1986, Dufftons has established itself as one of the largest independent plumbing and heating merchants in the North of England. We aim to provide the very best in customer care while offering the knowledge and expertise our trade and retail customers need to get the job done.

Dufftons has gone from strength to strength and currently operates 11 branches, along with a dedicated renewables depot, all based in Yorkshire. Early 2025 marks an exciting time for Dufftons as we expand into the North East with the opening of two new branches in Stockton and Durham.

Key Responsibilities

We are looking to recruit an Assistant Branch Manager to work within our Beeston branch, located at Parkside Industrial Estate, Leeds. As an Assistant Branch Manager, you will support the Branch Manager in overseeing staff, sales, stock inventory, and customer service to ensure maximum profitability and outstanding customer service.

The key responsibilities of the role include:

- Working full-time, Monday to Friday (40 hours per week).
- Maximising and driving sales.
- Building lasting customer relationships while providing outstanding customer care.
- Managing a small team of people.
- Collaborating with internal partners to ensure effective branch operations.
- Maintaining product knowledge of current and emerging industry trends.

Our Ideal Candidate

The successful candidate will have:

- The ability to adapt to diverse challenges in a fast-paced environment.
- Self-motivation with the ability to work on their own initiative and drive both personal and team performance.
- Basic computer skills.
- Strong verbal and written communication skills.

What's In It for You?

Dufftons is renowned in the industry for providing the best customer care and building lasting relationships with our customers. Our team is crucial to our success, and we strive to ensure we have a happy, engaged, and productive workforce. This role offers:

- A competitive salary.
- A sales-related bonus.
- Private healthcare.

- A company pension.
- Staff discounts.
- 25 days of annual leave per year, with additional leave for long service.
- Company events.
- A friendly, supportive culture.

How to Apply

Please follow this link to complete an application form: <https://www.duftons.co.uk/careers>. Applications should be sent to **hr@duftons.co.uk** no later than 9:00 AM on Monday, 20th January 2025.